



## ABOUT

Hi there, I'm a **Web Developer & QA Analyst** with over **7 years** producing high quality websites, social copy and SEO. I have done **Social** for [Google](#), **SEO** for an [SEO Agency](#), **Web Design** for [startups](#) and now *all of the above* at [Siteroo](#).

I began my IT career in 1999 triaging home IT Support to **improve UXs** and designed my first website in [high school](#) using Dreamweaver in 2009. I enjoy [user onboarding UI](#) and have [written](#) many user [help guides](#) & [blog posts](#).

Website



## ROLES

### Web Developer & QA Engineer Full-time

[Siteroo.design](#) ○ Apr 2018 - Present ○ Sydney, AU

- Performed **7 website designs** including **2 full re-designs** over 5 clients.
- **Managing** WordPress, cloud (GCP/AWS) **web hosting, SEO, blog & social**.

### Web Developer & Content Writer Full-time

[Owneroom - Property Co-ownership](#) ○ 2017 - 2018 ○ Sydney, AU

- **Owned** web design and **growing** an EDM list ([MailChimp](#)).
- **Managed** HTML/CSS edits, DNS, Cards/Shirts & [blog posts](#).

### Cloud Support Engineer Full-time

[Amazon Web Services](#) ○ 2017 ○ Sydney, AU

- **Supported** the **AWS SDK & CLI commands** for **EC2 & S3**.
- **Learned** the difference between **snapshots & AMIs**. CloudFront issues.

### Network Support Engineer Full-time

[Cisco](#) ○ 2015 ○ Sydney, AU

- **Troubleshooted** IPv4/6, VLANs, DHCP, DNS, BGP & Cisco's IOS.
- **Triaged** alongside 3rd Level Engineers to solve live customer issues.

### QA UI Test Analyst Part-time

[Nine Entertainment Co.](#) ○ 2014 ○ Sydney, AU

- **User acceptance tested** a pre-release version of [Stan](#).
- **Used** **JIRA** to log **functional** and **UI website bugs** to Developers.

LinkedIn



## EDUCATION

[Bachelor of Information Technology](#) Co-op Scholarship

[University of Technology, Sydney](#) ○ 2012 - 2016

## SKILLS

WordPress, Shopify, [Elementor](#) & [Static HTML sites](#)

QA with JIRA, logs, Adobe InDesign & Illustrator

Resolving Nginx, php-fpm, MySQL, Ubuntu, ufw issues

VPC, VPN, IPSec, SSL/TLS, TCP/IP & HTTP server errors

HTML, CSS, [Bootstrap](#), JS, PHP, Java, XML, AJAX & MySQL

AWS S3, EC2, [GCP CE](#), [Cloudflare](#) CDN, DNS & LB.

GitHub, Jira, Slack, Trello, SSH, Linux, macOS, Win & [Brackets](#)

## PROJECTS

### ○ Snake & Space Invaders VB.NET Games

[Coded .NET games & wrote user manual](#)

2010 - 2011

### ○ UTS HR Website - UI Design

[Designed 85 interactive hi-fi screens](#)

2013

### ○ Bubble: An Anonymous Geo-Chat App

[Provided QA & Coded Facebook Login API](#)

Sept 2015

### ○ Wrote 5 LinkedIn Articles & 2 Medium Posts

[LinkedIn](#) | [Medium](#) | [User Manual](#) | [App Flows](#)

2016 - 2019

### ○ Presented at DevOps Sydney Meetup

[Created Slides](#) | [Video](#)

2019

## INTERESTS

— [Tech & Marketing Meetups](#)

— [Microblogging](#), News & [Photography](#)

— [Forum Troubleshooting](#) & [Bug Reporting](#)